



# MACO guarantee

## 10 year guarantee

for use of **MACO TRICOAT-PLUS** hardware in **Timbers**  
with a low PH Level such as **Oak, WR Cedar, Teak ...**

Mayer & Co Beschläge GmbH, 5020 Salzburg, Alpenstraße 173, Austria, grants a SURFACE FINISH GUARANTEE of 10 years, in excess of the legal period, for the use of MACO TRICOAT-PLUS hardware in Timber with a low PH Level, commencing on the date for delivery of the hardware to the fabricator.

The guarantee applies to:

- MULTI-MATIC turn-only and tilt & turn hardware in TRICOAT-PLUS
- PROTECT door locks in TRICOAT-PLUS
- RAIL-SYSTEMS lift & slide hardware in TRICOAT-PLUS
- ESPAGS espagnolettes in TRICOAT-PLUS

*(delivery date from April 2012)*

### **GUARANTEE CONDITIONS**

The guarantee applies only to fabricators of MACO hardware.

### **GUARANTEE CLAIM**

- Clearly visible impairment of the surface (visible surface in mounted condition) due to ferric oxide or loosening of the surface through corrosion of the base material.
- PROTECT door locks: Clearly visible impairment of the top hat faceplate surface (visible surface in mounted condition) and, if coated with TRICOAT-PLUS, also the surface of locking elements (hook, bolt, i.S.cam, locking bolt and latch) due to ferric oxide or loosening of the surface by corrosion of the base material.

### **GUARANTEE SERVICES**

- Replacement of the defective component or supply of a component with equivalent functionality free of charge
- Further reimbursements are excluded by MACO.

*Preconditions for guarantee detailed on the back*



# MACO guarantee

## 10 year guarantee

for use of **MACO TRICOAT-PLUS** hardware in **Timbers**  
with a low PH Level such as **Oak, WR Cedar, Teak ...**

### PRECONDITIONS FOR GUARANTEE

- Compliance with all MACO specifications and processing instructions
- Use of MACO screws with TRICOAT-PLUS surfaces or Stainless steel screw with TRICOAT coating
- Verifiable compliance with all obligations to provide instructions to the end user
- Intendend use in accordance with the product-specific MACO catalogues
- Verifiable maintenance (through fabricator's service or guarantee certificate) according to MACO operating and maintenance instructions
- Return of the defective parts together with the original invoice

### GUARANTEE EXCLUSION

- Improper storage or transport
- Mechanical damage of the surface finish
- Bare metal on cuts and punched holes and thereof resulting corrosion
- Setting ranges, clamping screws, adjusting screws, and moving parts
- Components which cannot be coated with TRICOAT-PLUS for manufacturing reasons
- Unsuitable or unintended use
- Transfer of corrosion through foreign materials
- Use of aggressive or abrasive cleaning agents
- Natural wear, soiling or salt deposits
- Modifications or self-repair
- Use of TRICOAT screws made of steel which are coated by contract manufacturing

#### MACO DOOR & WINDOW

#### HARDWARE (UK) LTD

Eurolink Industrial Centre,  
Castle Road, Sittingbourne,  
Kent ME10 3LY,  
United Kingdom  
+44 1795 433900  
enquiry@macouk.net  
[www.macouk.net](http://www.macouk.net)

Order No. 757655 – Creation date: 24<sup>th</sup> October 2018  
All rights reserved and subject to change.

This print document is revised regularly  
The latest version is available at  
<http://www.maco.eu/sites/assets/MacoDocs/757655/757655.pdf>  
or scan the QR code.

