10 year guarantee

for use of MACO TRICOAT-PLUS hardware in Timbers with a low PH Level such as Oak, WR Cedar, Teak ...

Mayer & Co Beschläge GmbH, 5020 Salzburg, Alpenstraße 173, Austria, grants a SURFACE FINISH GUARANTEE of 10 years, in excess of the legal period, for the use of MACO TRICOAT-PLUS hardware in Timber with a low PH Level, commencing on the date for delivery of the hardware to the fabricator.

The guarantee applies to:
– MULTI-MATIC turn-only and tilt & turn hardware in TRICOAT-PLUS
– PROTECT door locks in TRICOAT-PLUS
– RAIL-SYSTEMS lift & slide hardware in TRICOAT-PLUS
– ESPAGS espagnolettes in TRICOAT-PLUS

(delivery date from April 2012)

GUARANTEE CONDITIONS
The guarantee applies only to fabricators of MACO hardware.

GUARANTEE CLAIM
– Clearly visible impairment of the surface (visible surface in mounted condition) due to ferric oxide or loosening of the surface through corrosion of the base material.
– PROTECT door locks: Clearly visible impairment of the top hat faceplate surface (visible surface in mounted condition) and, if coated with TRICOAT-PLUS, also the surface of locking elements (hook, bolt, i.S.cam, locking bolt and latch) due to ferric oxide or loosening of the surface by corrosion of the base material.

GUARANTEE SERVICES
– Replacement of the defective component or supply of a component with equivalent functionality free of charge
– Further reimbursements are excluded by MACO.

Preconditions for guarantee detailed on the back
10 year guarantee

for use of MACO TRICOAT-PLUS hardware in Timbers with a low PH Level such as Oak, WR Cedar, Teak ...

PRECONDITIONS FOR GUARANTEE
- Compliance with all MACO specifications and processing instructions
- Use of MACO screws with TRICOAT-PLUS surfaces or Stainless steel screw with TRICOAT coating
- Verifiable compliance with all obligations to provide instructions to the end user
- Intended use in accordance with the product-specific MACO catalogues
- Verifiable maintenance (through fabricator’s service or guarantee certificate) according to MACO operating and maintenance instructions
- Return of the defective parts together with the original invoice

GUARANTEE EXCLUSION
- Improper storage or transport
- Mechanical damage of the surface finish
- Bare metal on cuts and punched holes and thereof resulting corrosion
- Setting ranges, clamping screws, adjusting screws, and moving parts
- Components which cannot be coated with TRICOAT-PLUS for manufacturing reasons
- Unsuitable or unintended use
- Transfer of corrosion through foreign materials
- Use of aggressive or abrasive cleaning agents
- Natural wear, soiling or salt deposits
- Modifications or self-repair
- Use of TRICOAT screws made of steel which are coated by contract manufacturing