**PRESS RELEASE**

**MACO retrofits MULTI Turn&Tilt hardware**

***Salzburg, June 2019. In internal quality controls as part of our series monitoring, MACO has detected geometry deviations in scissor stays for Turn&Tilt hardware. To avoid potential claims, MACO is retrofitting all scissor stays produced from Quarter 4/2018 to Quarter 1/2019 as a precaution. Scissor stays which have not yet been installed will be replaced. If they have already been installed, they will be retrofitted.***

As part of its standard product and quality controls, the hardware manufacturer has found that there have been isolated geometry deviations in connection with the production of scissor stays of its MULTI Turn&Tilt hardware. In the interaction of several unfavourable factors on the components produced, it cannot be ruled out, that in the case of the affected scissor stays, tilting the window could lead to the sash becoming detached from the window frame. The affected components were produced during the period from October 2018 to end of March 2019.

In order to avoid possible claims, MACO will exchange all scissor stays that have not yet been assembled during this period as a precaution. If these have already been installed, MACO will retrofit for the end customer via service teams.

**Prevention of claims**

"For safety reasons and in the exercise of our responsibilities, we have immediately informed all affected customers and taken appropriate action", says Guido Felix, CEO of the MACO Group. Felix continued: "As a quality-oriented premium manufacturer, the quick and exemplary information to the affected customers as well as a professional handling in troubleshooting are very important to us. We regret the inconvenience this causes and will do everything in our power to minimize customer issues".

***About Mayer & Co Beschläge GmbH (MACO)***

*MACO, founded in 1947, is one of the world leaders in windows, doors and large surface hardware and is a provider of innovative system and security solutions. It is headquartered in the city of Salzburg. In addition, this family-owned company operates production plants in Mauterndorf and Trieben, along with an assembly plant in Russia and one in Poland. In addition, there are 15 subsidiaries worldwide. In total, the hardware manufacturer employs more than 2,600 people, securing a 96 percent export share in 40 countries.*