



Ten-year limited warranty

for MACO MULTI-TREND hardware program and MACO MULTI-MATIC turn-only and tilt&turn hardware

This ten-year limited warranty is provided by MACO Door & Window Hardware (U.K.) Ltd, Eurolink Industrial Centre Castle Road, Sittingbourne Kent, ME10 3JY, U.K., covering the MACO MULTI-TREND hardware program and MACO MULTI-MATIC turn-only and tilt&turn hardware. The ten-year limited warranty period begins on the date of dispatch of the material from MACO Door & Window Hardware U.K.) Ltd facility (this applies also in the case of a delivery to a certified installer via a distribution partner or agent). ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE, ARE HEREBY DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

LIMITED WARRANTY CONDITIONS

The limited warranty applies only to certified installers of MACO MULTI hardware.

LIMITED WARRANTY CLAIM

This limited warranty covers the mechanical hardware components of MACO MULTI-TREND and MACO MULTI-MATIC turn-only and tilt&turn hardware and encompasses all defects that can be verified to result from defects in manufacturing or material, as determined in the discretion of MACO Door & Window Hardware (U.K.) Ltd. A limited warranty claim shall be deemed valid if the hardware can no longer be brought to the designated switch positions in the course of intended use, and subject to compliance with all of the conditions of the limited warranty.

WHAT THIS LIMITED WARRANTY COVERS

- › Replacement of defective mechanical hardware component or supply of a mechanical hardware component with equivalent functionality free of charge.
- › Any replacement product or parts providing during the ten-year limited warranty period are warranted to be free of defects in manufacturing and material for the balance of the original ten-year warranty period.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY

This limited warranty does NOT cover any electro-mechanical hardware systems within the MACO MULTI-TREND and MACO MULTI-MATIC turn-only and tilt&turn hardware. Electro-mechanical hardware systems not covered by this limited warranty include any electrical, electronic and magnetic components as well as the mechanical hardware components related to electrical, electronic and magnetic components.

This limited warranty does not cover any labor or other expenses relating to the installation of replacement parts.

Preconditions for the limited warranty are on the back

PRECONDITIONS FOR LIMITED WARRANTY COVERAGE

- › Compliance with all MACO specifications and processing instructions
- › Verifiable professional installation by a certified installer of the window respectively casement door
- › Verifiable compliance with all obligations to provide instructions to the end user
- › Intended use must be in accordance with the product-specific MACO catalogues
- › Verifiable maintenance (through certified installer's service or limited warranty certificate) according to MACO operating and maintenance instructions
- › The hardware combination must be made up of MACO window hardware exclusively
- › Timely replacement of wearing parts
- › The defective parts must be returned together with the original invoice (please see contact information below to receive instructions). Returned parts become of the property of MACO Door & Window Hardware (U.K.) Ltd.

EXCLUSIONS FROM LIMITED WARRANTY COVERAGE

- › Electro-mechanical hardware systems (see front page under Limited Warranty Claim)
- › Operational malfunction due to defects in the turn-only or tilt&turn window (e.g. distortion, incorrect installation, tension)
- › Operational malfunction due to damage to the turn-only respectively tilt&turn hardware resulting from chemical or mechanic influences or unintended use
- › Operational malfunction due to corrosion
- › Improper handling, storage or transport
- › Unsuitable or unintended use
- › Use of aggressive or abrasive cleaning agents
- › Ordinary wear and tear, soiling or salt deposits
- › Electrical, electronic and magnetic components
- › Hardware components that are used in the public and commercial sectors
- › Self-repair, repair not done by a certified installer or modifications to the components.

CONTACT INFORMATION FOR LIMITED WARRANTY CLAIMS

[Insert contact information: telephone number, email address, etc]

LIABILITY LIMITATION

THIS LIMITED WARRANTY IS YOUR ONLY RECOURSE AND EXCLUSIVE REMEDY WITH RESPECT TO ANY CLAIMS RELATED TO THE MACO MULTI-TREND HARDWARE PROGRAM AND MACO MULTI-MATIC TURN-ONLY AND Tilt&turn HARDWARE IS THE RIGHT TO RETURN DEFECTIVE PRODUCTS AND PARTS AND OBTAIN AT OUR OPTION A REPLACEMENT OR, IN EXTRAORDINARY CASES, A REFUND OF THE PURCHASE PRICE. IN NO EVENT SHALL TOTAL LIABILITY FOR ALL DAMAGES, LOSSES AND CAUSES OF ACTION (WHETHER IN CONTRACT, WARRANTY, TORT OR OTHERWISE) EXCEED THE PURCHASE PRICE OF THE PRODUCT THAT GIVES RISE TO THE CLAIM. BECAUSE SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN CATEGORIES OF DAMAGES INCLUDING PERSONAL INJURY, THE LIMITATIONS OF LIABILITY DESCRIBED ABOVE MAY NOT APPLY TO YOU AND YOU MAY HAVE ADDITIONAL RIGHTS. YOU AGREE THAT IN ALL JURISDICTIONS, OUR LIABILITY FOR YOUR PURCHASE AND USE OF THE CARVEY IS LIMITED TO THE FULLEST EXTENT PERMITTED BY LAW TO THE PURCHASE PRICE OF THE PRODUCT.